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# This guide is directed to the user as it explains how to use the MSEGAT platform ,The features shown to the user may appear and disappear according to the permissions he has

#### 1. Introduction

MSEGAT.COM is a platform to facilitate the process of communication between you and your target customers by providing them with basic and professional tools, which pave the way for sending all types of SMS messages to the target groups in a safe and secure environment with more satisfactory results within record time and at the lowest possible cost.

#### 2. How to create an account

Go to the home page through the following link: https://web.msegat.com/auth/register





# Enter the required information then log in to the account:

Create	an account
Create	
Email*	Mobile Number*
Entity Name ( Registered in the commercial registry ) *	Authority Letter Type*
	▼
How many messages are expected to be used?*	Reference ID
•	
Username*	Password*
	Ø
Agroa to MSECAT Anti-snam Dolicy & Terms of	1150
Agree to Inscort Anti span Foncy & remis of	<u>U36</u>
Attention: One of the requirements for activating the serv and the authorization letter must be	ice is the existence of a commercial register for private entitle e certified by the Chamber of Commerce.
Create	My Account



# 3. Main page



When you subscribe and log in, the main page will appear, allowing you to view key account details, such as:

#### Account Status

Indicates the account's readiness for sending:

- If the status is **red**, the account is not ready for sending.

You can click on "Account Settings" to complete the basic information and ensure the account is ready to send messages .

- If the status is green, the account is ready for sending.

#### Balance

- If the balance is shown in red, it indicates that the balance is less than 100 points.
- If the balance is shown in green, it means the balance is more than 100 points.

You can recharge your balance in two ways:

- Through the main page by clicking the "Recharge Account" button.
- Through the "Balance" menu.



#### • Sending Address Status

It indicates the readiness of your sending addresses:

- If the sending address is **red**, one or more addresses are not ready for sending.
- If the sending address is green, all addresses are ready for sending.
- Points Consumption Rate

Displays a graph showing the rate of points consumption over the last three days.

• . Sending Rate by Address

Displays a graph showing the rate of points consumption for each sending address in the account over the last three days.

#### 4. Balance

You can view your current balance from the balance icon.



You can modify the account settings by clicking on the account icon (balance), and the following options appear:

- Account Information
- Charge Account
- Sign Out

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figure: Balance

#### 5. Account Information

You can modify your account information or add new information.

Account information is divided into:

- **Basic Information: you can edit basic information like** :Password ,Authority Letter Type and its number , Sector ,Email, Client Name ,Mobile Number ,Country , City , District , Street, Building Number Postal code ,Additional Address ,Another ID ,VAT registration number Gender

"If the account does not have an Activated tag name or is Under Review With Operators, or Under Processing you can modify the entity name, entity type, and the associated number."

- **Default Settings:** Default Language, Activate subscription to the mailing list, Notification when the balance decrease, When the balance is less than, Send a notification to mobile No, Send the notification to Email, Receive a verification code to enter the account on an additional mobile number, Add a fixed IP to send the message via API, Receive notifications
- Advanced Settings: Favorite Number, Prevent repeat transmission, Default Sending Address, Activate international messages
   Activate international messages for
   (Russia,Uzbekistan,Yemen,Afghanistan,Tajikistan, Bangladesh,Syria,Libya,Sri Lanka,Indonesia,Kenya,
   Algeria,Pakistan,Azerbaijan,Kyrgyz Republic,Nigeria ,Iraq,Ethiopia,South Africa,Sudan,Norway,Somalia, Ethiopia,Uganda)



m s e at مسجات	User Info		Balance 10
Home	2 Basic Information Contract Default Settings	© Advanced Settings	
Send SMS	User Name try57 Balance Expiry I	Date	
WhatsApp New	Entity Name مسجات Registration Dat Balance 10 User ID 135411	e 22/05/2025	
🗧 Tag Names	Password*	Authority Letter Type *	Commercial Registration No *
3 Numbers & Groups		Commercial Sector (Private)	
. Reports 🗸 🗸	Entity Name (Registered in the commercial registry)*	Sector*	Email*
API Key	Mobile Number*	Country"	City
Anagement	96650000000	+966 Saudi Arabia	•
	District*	Street*	Building Number*
Account Type Normal	District	Street	Building Number
	Postal Code*	Additional Address*	Another ID
Frequently Asked Questions	Postal Code	Additional Address	Another ID
End User Manual	VAT registration number	Gender	
Technical Support	VAT registration number	Male Female	
	Save		





figure: Account Information - Default Settings



	mse at مسجات		User Info					Bai 10	ance	و عربي
♠ □ 0	Home Send SMS WhatsApp	New	▲ Basic Information Favourite Number ★ Get a free 25% discourte	Default Settings	© Advanced Settin Mobile ● Important 1 When you add	Kote 1 the number, you can cl	+966 hange it after 30 days			
**	Campaigns	New	Prevent repeat transm	ission			30 Minute 🔻			
<b>—</b>	Tag Names		Defaul Sending	Choose the sending address			•			
쯍	Numbers & Groups		Address	messages						
	Reports	~	Activate international	messages for						
04	API Key		(Russia, Uzbekistan, Yemen, Afgi Republic, Nigeria, Iraq, Ethiopia,	ianistan, Tajikistan, Bangladesh, Syria, Libya, Sri South Africa, south Sudan, Norway, Somalia, Eti	Lanka, Indonesia, Kenya, Algeria, Pakistan hiopia, Uganda, sudan)	Azerbaijan, Kyrgyz				
8	Charge and Balance Management		Save							
0	Safety Center									/
•	Account Type Normal									
	Frequently Asked Question	5								
	End User Manual									
2	Communications Authority	Laws								
្ន	Technical Support									

figure: Balance Account Information - Advanced Settings

# 6. charge Account

Account information must be complete to be able to charge and use the account.

By clicking on the balance icon and selecting (charge account)

ت	m s e at مسجار	Home					Balance 10 • Account Information	
	Home	Account Status		Balance	Charge Account	Sending Address	Charge Charge Account Senders	
P	Send SMS	Not ready to send SMS		10 Point		Inactive	(→ Sign Out	
<b>1</b> 45	Campaigns			Expires: Not Exist				
	Tag Names		Points			Sending Addresses	5	
쎵	Numbers & Groups		Consumption Rate			Points Consumption Per Sender		
E	Messages Reports	1.0	Points					
ß	Scheduled Reports	0.6					No Data	
<b>0</b> 7	API Key	0.2	ę				ivo Sutu	
.81	Statistics	-0.2						
8	Charge and Balance Management	-0.8 -1.0 Thursday	Friday	Saturd	ay	1		
Ø	Safety Center							
	Account Type Normal							

figure: main page



# charge Account

This service allows the possibility of purchasing a license to activate a Tag name, as well as the purchasing of any package to charge the account.

Follow the following steps:

- Click on "Charge Account"
- Choose "Packages"
- Choose the desired package
- Agree to the terms and conditions
- Choose a payment method
- Next

Home			
Send SMS	Packages		
) WhatsApp New		•	
Campaigns New		0	
Tag Names	Bronze 4000 Point	549 兆	Add Coupon / Purchase Voucher Code
Numbers & Groups			
Reports 🗸	SILVER 10000 Point	1040 兆	Package Bronze
API Key			4000 Point
Charge and Balance Management	Titanium 25000 Point	2560 北	
Safety Center	Diatinum 50000 Point	4999 IL	Amount 349 Ag Inclusive of V/
		4999 35	Next
Account Type Normal	Gold 100000 Point	7000 北	
Frequently Asked Questions			
End User Manual	Diamond 200000 Point	13500 兆	
Communications Authority Laws		0.4	
Technical Support	Custom 200000 Point	0 兆	
	Sending tags activation license Number of Tags r '230 riyals for each new sen	der name	

figure: (choose the package) - charge Account

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m s e at مسجات		Charge Account - Packages				ل المراجع
ie –		Charge Account				
SMS		Packages				
itsApp 🧯	New	0		0		3
paigns 🧴	New					
Names		Please choose a payment method:			Package	
ibers & Groups					Bronze	
ərts	~	mada	VISA	mastercard.	4000 Point	
(ey					Amount	549 분
ge and Balance agement		SiC pay	🗯 Pay			
ty Center						
ount Type		Please enter the card information:				
		Card number				
ently Asked Questions		Name of card holder				
ser Manual		≅ MM/YY	CVC/CVV			
unications Authority Law	ws					
cal Support						

figure: (payment Option) charge Account

m s e at مسجات	Charge Account - Packages		عبي Balance و Balance
A Home	Charge Account		
Send SMS WhatsApp New		0	0
📢 Campaigns New	Your account will be charged with the selected package	Bronze	
쯩 Numbers & Groups	Number of Points	4000 Point	
• API Key  Charge and Balance Management	Partice Care Remedian	Inclusive of VAT	
<ul> <li>Safety Center</li> <li>Account Type</li> </ul>	Quit and return to the packages lis	st	
Normal			
End User Manual			
G Technical Support			

figure: (Confirm Order) charge Account



Enter the verification code to confirm the purchase

للتحقق من عملية الشراء	
تم ارسال رمز التحقق الى جوالكم المنتهى ب ********* لتأكيد الدفع إلى Msegat بمبلغ SAR 549.00 باستخدام بطاقة	*****
Verification Code	

طلب كلمة سر جديدة

Terms of Use | ?Need help

You will get the balance in your Msegat account instantly



# 7. WhatsApp

m s e at مسجات∠	WhatsApp		Balance UF 0
<ul> <li>Home</li> <li>Isond SMS</li> <li>WhatsApp</li> <li>WhatsApp</li> <li>Campaigns</li> <li>Tag Mames</li> <li>Numbers &amp; Groups</li> <li>Reports</li> </ul>	Meet C A Conversation	Our WhatsApp Busines	IS Service
••       API Kcy         •       Charge and Balance Management         •       Safety Center         •       Account Type Kormal         •       Account Type         •       Frequently Asked Questions         •       End User Manual	What من بسان (المالند المالج المالي بلم السع المالي بل	: Can You Send To Your Cus	Itomers?
★ Communications Authority Laws ↑ Technical Support	Service Mes Vou can have conversations with your cus the inquiry.	sages tomers when they initiate Including prome custor	teting Messages tions offers updates or invitations for your invers to respond or take action.
	The cloud axis	ages Authen	tication Messages
	What Do	You Need To Start WhatsA	pp Service?
	Business Entity You need to have a registered business entity with a valid Business Registration Number.	Phone Number You'll need a dedicated, active phone number that can receive SMS and calls for verification purposes.	Domain Have a registered domain for your business that will be used for message templates and customer opt-in. Make sure the domain is SSL-secured.
	Facebook Business Manager Account Cruate a Facebook Business Manager account, as this is a part of the onboarding process.	Facebook Page You need to have an active and verified Facebook Page for your business.	Facebook Business Manager Access Ensure that you have admin access to the Facebook Business Manager account.
	Legal Documentation Prepare legal documents such as a Terms of Service and Privacy Policy that comply with Whatapps Business Policy and Data Use Policy.	Business Verification You may need to provide additional business verification documents and details. depending on your region and WhatsApp's requirements.	
		Contact Us For Activation	5

figure: WhatsApp



#### WhatsApp Business Messaging Service

The WhatsApp service allows you to communicate directly with your customers through their WhatsApp accounts using tailored and effective messages across four main categories:

#### Types of WhatsApp Business Messages:

- Service Messages: Engage with customers when they initiate a conversation, such as responding to inquiries or tracking orders.
- Marketing Messages: Send promotional offers, updates, invitations, or any content designed to encourage customer engagement or action.
- Support Messages: Facilitate personalized conversations that have been pre-agreed upon, providing better customer service.
- Authentication Messages: Verify user identities with one-time passcodes (OTP) to secure accounts and services.

To subscribe to the WhatsApp Business service: Visit the WhatsApp page, agree to the terms and conditions, then click on "Contact Us" to complete the activation process.

Activation Reque	est
Name*	
This field is required	
Company Name*	
Mobile Number*	
Email*	
	Cancel Submit Request
	Subline Request

figure: WhatsApp Activation Request



# Following the successful submission of the request, the Sales Team will contact you to complete the activation process in accordance with the approved procedures.

A page will be displayed showing:

- Subscription Status: In Progress
- Request for Submission Date

	m s e at مسجات		WhatsApp			Balance 5531	ریاد ( ۹
<b>^</b>	Home Send SMS				WhatsApp Service		
Ø	WhatsApp			Allows you	to communicate with your customers on their WhatsApp Accounts		
**	Campaigns						
<u>p</u>	Tag Names						
嵤	Numbers & Groups						
11.	Reports			Subscription Status	Under Processing		
07	API Key			Request Submitted Date:	3:08:27 ,2025/04/		
=	Charge and Balance Management						
	Safety Center						
	Account Type Normal						
2	Frequently Asked Question	<u>IS</u>					
E	End User Manual						
*	Communications Authority	Laws					
G	Technical Support						

figure: WhatsApp Subscription Status:" Under Processing"

Once the service is activated, a page will be displayed showing the subscription details, including:

- Subscription Status: Active or Inactive
- Status Details: A description of the current subscription status
- Subscription Date: Indicates the start date of the subscription
- Renewal Date: Indicates the subscription expiry date and the renewal schedule
- Business Account Manager ID
- WhatsApp Service Type: Specifies the type of service in use, such as:
  - Service Messages
  - Marketing Messages
  - Support Messages
  - Verification Messages (Authentication)
- WhatsApp API



m s e at مسجات	WhatsApp		Balance S698.6	
Home     Send SMS     WhatsApp     Heer     Campaigns     Heer     Tag Names	Allows you to com	WhatsApp Service		
8월 Numbers & Croups	Subscription Status:	Active		
← API Key Sub Accounts ← Charge and Balance	Status Details: Subscription Date: 1	/1248:38 ,2025/03 عن		
Safety Center      Account Type	Renewal Date: 1 WhatsApp Business Account Manager ID:	9:00:00 ,2026/02/ 366428653227067		
Premium	Type Of WhatsApp Service:			
End User Manual     Communications Authority Laws     Technical Support	WAC API Key:		<u>۹</u>	

- figure: WhatsApp

#### 8. Campaigns

This service allows you to send campaign and view message reports within a time frame of up to 6 months from the date of sending, provided that the campaign includes more than one number.

#### Select a Search Criterion:

You can search using one of the following fields: Sending address, Start Date and End Date (both dates must be specified), sending time, channel ...

- You can also view the details of each campaign through the "Details" button.
- Additionally, you can resend any campaign using the "**Resend**" button.



#### MSEGAT-USER MANUAL

m s e at مسجات	Campaigns	0	عربي عربي 341354.5									
🕈 Home												
C Send SMS	+ Add New Campai	gn										
H: Campaigns KGW	Sending address		T Me	ssara hadu		25/01/20	25 - 25/01/2025					
📕 Tag Names	Seriarity address		• [Me	ssage bouy			23/01/2023					
浴 Numbers & Groups	Channel		s	ending Time		<b>.</b>						
Messages Reports							Ex	port • Q 定				
Messages Reports     Scheduled Reports	Note: Campaigns can be	viewed for up to 6 mon	ths from the date they w	vere sent.			Ex	port • Q 🛱				
Messages Reports     Scheduled Reports     API Key	Noto: Campaigns can be Sending address	viewed for up to 6 moni Message Text	ths from the date they w Numbers Count	vere sent. Total Sent	Cost	Channel	Sending Time	port * Q 😴 Procedures				
Messages Reports     Scheduled Reports     API Key     API Key     Statistics	Note: Campaigns can be ' Sending address MSEGAT.COM	viewed for up to 6 moni Message Text msegat	ths from the date they w Numbers Count <u>4.000</u>	vere sent. Total <del>Sent</del> 4.000	Cost 4000.00	Channel WEB	Sending Time 25-01-2025 05:21:07	port • Q (2) Procedures				
Messages Reports     Scheduled Reports     API Key     API Key     Statistics     Charge and Balance     Management	Note: Campaigns can be Sending address MSEGAT.COM 9898	viewed for up to 6 moni Message Text msegat Msegat	ths from the date they w Numbers Count 4.000 1.000	vere sent. Total Sent 4.000 1.000	Cost 4000.00 1000.00	Channel WEB WEB	Sending Time 25-01-2025 05:21:07 25-01-2025 05:16:10	Procedures C C C C C C				
<ul> <li>Messages Reports</li> <li>Scheduled Reports</li> <li>API Køy</li> <li>Statistics</li> <li>Charge and Balance Management</li> <li>Safety Center</li> </ul>	Note: Campaigns can be ' Sending address MSEGAT.COM 9898	viewed for up to 6 moni Message Text msegat Msegat	ths from the date they w Numbers Count 4.000 1.000	vere sent. Total Sent 4.000 1.000 Resu	Cost 4000.00 1000.00	Channel WEB WEB	Ex Sending Time 25-01-2025 05:21:07 25-01-2025 05:16:10	Procedures C C C C C C				

figure: Campaigns

#### Campaign Details:

When clicking on "Details", the campaign information will be displayed, including:

Message Example, number of number ,sent count

#### A chart will illustrate the delivery statuses, including:

Number of recipients the messages were sent to, messages successfully received, messages not sent , messages sent but failed to deliver

#### Search filters can also be used to refine the results based on:

Mobile number ,Status

#### The display table shows detailed campaign data, including the following columns:

Mobile number ,Time sent, Scheduled send time ,Time received , Cost ,Status, Details



En Jungli Seolo.5						تفاصيل الحملة	at مسجات_ 
						📮 عينة من الرسائل	<ul> <li>البليسية</li> <li>إسال البسائل</li> <li>إسال المسائل</li> <li>الحمانت</li> </ul>
ریت میکند هرزیک است و مترز تشلیم					لمسل لها 4000	مند البلاس 4000	関 عناوين الارسال
						الأرقام	التقارير API مفتاح API الحمايات الفردية
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اللفاصيل ÷	÷ Albali	÷ 100	مت الاستلام 03-02-2025	وقت الترسال المطلوب 26-01-2025	وقت النوسال 25-01-2025	رقم الجوال	uturali pej sko
	تم التسليم	1.00	10.31.51 03-02-2025 10:31.52	02:1546 26-01-2025 02:1548	17:21:07 25:01:2025 17:21:07	966580001147	السلاة المتكوة من السلاة المتكوة
	تم التسليم تم التسليم	1.00	03-02-2025 10:31:54 03-02-2025 10:31:34	26-01-2025 02:15:50 26-01-2025 02:15:06	25-01-2025 17:21:07 25-01-2025 17:21:07	966540001193 966540000053	ک میں میند التصالات G الدعم الفی
	ثم التسليم	1.00	03-02-2025 10:31:45	26-01-2025 0215:29	25-01-2025 17:21:07	966540000664	
	تم التسليم	1.00	03-02-2025 10:31:36	26-01-2025 02.15.12	25-01-2025 17:21:07	966580000234	

figure: Campaigns Details

When clicking 'Resend', the campaign will be sent exactly as it was to the same number of recipients as before.



figure: Campaigns 'Resend'

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MSEGAT-USER MANUAL

#### 9. send SMS

The platform provides SMS sending service and contains the following options:

- Send SMS
- Ready Templates

m s e at مسجات	Send SMS - Send Messages
A Home	Send SMS Ready Templates
Send SMS	Send Messages
WhatsApp	
et: Campaigns	MSEGAT.COM V
🗾 Tag Names	Send To
容 Numbers & Groups	Choose or search for sending groups
il. Reports 🗸 🗸	Write a number then press Enter
G- API Key	
Charge and Balance	Sample OPLati ×
Safety Center	Remove duplicated numbers Message text
Account Type Normal	Choose a ready template
Frequently Asked Quentions End User Manual Communications Authority Laws Technical Support	Advantation name:    Advantation name: Advan

figure: send SMS



#### 9.1 Send messages

"This service allows you to create text messages and send them either to specific numbers or to a user group by entering the username registered in the group list. To proceed, follow these steps:"

- Click on "Send Messages" and then choose "Send Messages"
- Fill in the fields for creating text messages, which are as follows:
- Choose the sending address to use
- Enter groups or numbers or upload an Excel file
- Repeated numbers can also be filtered when sending the message
- Enter the message text or choose a ready-made template from the previously added templates
- You can also include an attachment in the text message with a maximum file size of 5 MB and in the format (pdf, jpg, jpeg, png, gif, xls, xlsx, doc, zip, rar).
- Links can also be shortened by adding a link Link Shorteners
- Determine the sending time (now later)
- Acknowledge the Warning: Sending promotions or ad SMSs from a Whitelist Sender/Tag name is prohibited, according to the regulations of the Communications, Space and Technology Commission.
- Click on Send message

#### 6.2 Advanced messages

This service allows sending variable text messages to numbers stored in an Excel file, and the message is personalized for each recipient of the message.

Follow the following steps:

- Click on "Send Messages" then choose "Advanced Messages"
- Fill in the fields for creating text messages, which are as follows:
- Choose the sending address to use
- Upload the numbers file
- Choose the column number
- Add variables in the message text by clicking on "Insert Column" at the desired variable in the number file
- Enter the message text or choose a ready-made template from the previously added templates
- You can also include an attachment in the text message with a maximum file size of 5 MB and in the format (pdf, jpg, jpeg, png, gif, xls, xlsx, doc, zip, rar).
- Links can also be shortened by adding a link Link Shorteners
- Acknowledge the Warning: Sending promotions or ad SMSs from a Whitelist Sender/Tag name is prohibited, according to the regulations of the Communications, Space and Technology Commission.
- Determine the sending time (now later)
- Click on Send message





m جات	s e at	Send SMS - Advanced Messages
A Home		Send SMS Ready Templates
Send SMS		Send Messages 🕼 Advanced Messages
📢: Campaigr	ns New	
💴 Tag Name	95	Send To
ති Numbers	& Groups	1 Add excel file
il. Reports		Daman dualisated aumbur
G- API Key		Message both
Sub Accou	unts	Choose a ready template
Charge an Managem	nd Balance nent	2 (ter 541) Berros
Safety Cer	nter	
Account Normal	Туре	0/1Prints
E End User M	Asked Questions	
	ations Authority Laws	Send Time O Now C Later
G Technical S	Support	Warning: Sending promotions or ad SMSs from a Whitelist Sender/Tag name is prohibited .according to the regulations of the Communications, Space and Technology Commission.
		Send message 🥼

figure: Send SMS- Advanced messages

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🖬 ارسال الرسائل 👔 رسائل متقدمة	📮 ارسال الرسائل
▼ MSEGAT.COM	ک الوائساب جدید
إرسال إلى	بې اندمننت مېيد اوين الارسال 📃
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نص الرسالة اذار مانب جامز >	Access to any other and
میں جارہ ہوتان میں میریایت) میں اور میریان کا میں	ا <u>الاستية المتحررة</u> دلي <u>ل المستخدم</u>
ولى المراسم منكرم. صاحب إليهم ومار [2013] إشارة إلى الفقد الناصي بالأخدمات العوليمية المروم معكم والمتضمن دفعكم للرسوم الدراسية للأيناء حسب المواعيد المحددة، نحيط سيادتكم علما بأن هناك مستحقات مالية مثاخرة تخص الفصل الدراسي الثالث. عنوب أطن تفخم ضرورة سرعة المبادرة في السداد. 1856/ 2 للألحا	الله فوابن مبلة التصالت [] الدعم الفي
اختصارات الروابط	
موعد الإرسال ۵ سن ن سدما	
تتوبه ؛ يُمتع إرسال رسائل دعائية من اسم مرسل قائمة بيضاء وذلك حسب تنظيمات هيئة الاتصالات والفضاء والتقنية. ————————————————————————————————————	
ارسال الرسائة 🖌	

figure: Send SMS- Advanced messages



#### 9.2 Ready Templates

You can add and modify templates to be added when sending a text message in msegat.com

- Add a new template: Enter the template title and text, then save
- Edit Template: Update, delete, or share an existing template

m s e at مسجات Z	Ready Templates	Balance 10
Send SMS	Send SMS Ready Templates	
영 Numbers & Croups	Concerne and	
Messages Reports	+ Add New Template	1 Template
Scheduled Reports		
O- API Key	Select All	
Sub Accounts	الدفا 🗆	
<ul> <li>Safety Center</li> </ul>		
Accours Type     Normal		
End User Manual		

# figure: send SMS -Ready Template

m s e at مسجات	Ready Templates		Balance Guite O
💭 Send SMS	Send SMS	eady Templates	
쑴 Numbers & Croups		Add New Template	
Messages Reports	<b>A</b>		1 Template
Scheduled Reports	_	Title Template*	
O+ API Key	Select All	This field is required	
Sub Accounts	لاحقا 🗆	Text Template*	
<ul> <li>Safety Center</li> </ul>			
Account Type Normal	الا حقا الساعه :	Cancel Add	
End User Manual		Calicer	
S Communications Authority Laws			

figure: send SMS -Ready Template (add new Template)



# To modify a template, you must select the template that needs to be modified

m s e at مسجات Z	Ready Templates	Balance
Send SMS	Send SMS 🗮 Ready Templates	
쑴 Numbers & Groups		
Messages Reports	<b>•</b>	2 Template
Scheduled Reports	_	
o <del>v</del> API Key	Select All	
Sub Accounts		
<ul> <li>Safety Center</li> </ul>		
	: از دِمَا الساعه	
Normal		
	new	
End User Manual     Communications Authority Laws	New Template	
	l	
	-	

figure: send SMS -Ready Template (Edit -delete - share Template)

#### 10. Tag name

This page allows you to add and update Tag names for use in sending messages. As a user, the Tag names page allows you to add, update, renew, and view all your sending addresses.

	m s e at مسجات Z		Tags Name													Balance 509	ه عربی ک
A	Home				_												
Ģ	Send SMS		+ Add New		ddress												
Q	WhatsApp		Sender Add	Sender Address			Final Status		•	Initia	l Status		•	Туре			•
**	Campaigns		Date														
	Tag Names		Date														
쯩	Numbers & Groups															٩	2
11.	Reports		Sender Address	Final Status	Initial Status	Contract	Contract Expiration	Туре	Country	Date	Expiration Date	Link	Attachments	Nots	Rejection Reason	Procedures	
07	API Key						Date			07.08.				le Îcliu			-
8	Charge and Balance Management		MSEGAT-AD	Active	Activated	Active	24-10-2030	Advertisement	Locally	2024 15:48:35	14-04-2030	00	B-	ہ بلغان تعلیمات ہ Read More		Procedures	•
Ø	Safety Center		Msegat.com	Active	Activated	Active	24-10-2030	Whitelist		12-11-2023 12:34:49	25-04-2028	00	6			Procedures	0
	Account Type								Res	uits 2 Of 2							
	Normal		1 50 ->														
	Frequently Asked Questic	ins															
	End User Manual																
<u>×</u>	Communications Authori	t <u>y Laws</u>															
- G :	fechnical Support																



You can view comprehensive information about the Tag name , including:

- Final Status: Indicates the final status of the shipping address, either (Active or not active).
- Initial Status: Shows the initial stage of the Tag name, including all stages of the request until reaching the final status.
- Contract Status: Indicates all stages of the contract progress for activating the shipping address, from the initial stages until reaching the final status.
- Contract Expiration Date: Refers to the expiration date of the contract, which is 4 years after its activation.
- **Type**: Indicates the type, either (Whitelist or Promotional).
- Country: Indicates whether the country is (Local or International).
- Date: Shows the date when the shipping address request was submitted.
- Expiration Date: Indicates the date when the shipping address expires.
- Link: For adding or viewing the official website of the entity.
- Attachments: Are subject to the following conditions:
  - 1. When adding the request: Attachments are used to display documents related to the shipping address.
  - 2. When the initial status of the Tag name is "Draft": Attachments are used to attach required documents and submit the request.
- Notes: Appears if there are any notes.
- Rejection Reason: Appears if a rejection reason has been specified.
- **Procedures:** This section contains many actions, which will be explained below.

#### - Add a new Tag name

ت	m s e at مسجار	Tags N	lame											Balan 10	دو مربي
þ	Send SMS														
-	Tag Names	+4	dd New Send	er Address											
쯍	Numbers & Groups														
₽	Messages Reports	Send	ler Address			Final Status		•	Initial	Status		• _ т	ype		•
6	Scheduled Reports	Date													
07	АРІ Кеу														
	Statistics														
8	Charge and Balance Management	Ser Add	nder Fin Iress Stat	al Initial us Status	Contract Status	Contract Expiration Date	Туре	Country	Date	Expiration Date	Link	Attachments	Nots	Rejection Reason	Procedures
	Safety Center							No R	esults						
								Result	s 0 Of 0						
	Account Type Normal	1	50 ~												
F	requntly Asked Questions														
<b>E</b> =	nd User Manual														
A															

figure: - Tag name



- select between (Saudi sender address(local) -International sender address)



figure: Send SMS- Tag name (add new Tag name)

Please complete all required fields, ensuring that you follow the specific guidelines provided for each one.

	m s e at مسجات		Add Sender Address	Balance 10	و عربي مربع
A	Home		Count of sender names to be activated: 0 Activated sender names count: 0		
Ģ	Send SMS				
Ø	WhatsApp		2 3 6		- 5
-	Campaigns		Authority Letter Type * CR Number *		
F	Tag Names		Commercial Sector (Private)		
쯍	Numbers & Groups		Enterprise Unified Number * Tag Name Type *		
1.	Reports		Example of Enterprise unlifed number: 7001234567 Vhitelist Advertisement		
••	API Key		Tan Name *		
8	Charge and Balance Management		ing raine		
Ø	Safety Center				
•	Account Type Normal			Next Can	cel
2	Frequently Asked Questions				
	End User Manual				
*	Communications Authority I	laws			
្ច	Technical Support				

figure: Send SMS- Tag name (add new Tag name)



мѕедат

	m s e at مسجات Z	Add Sender Address Balance	و عربي مربع
ń	Home		
Ģ	Send SMS	Count of sender names to be activated: + Activated sender names count: 2	
Ø	WhatsApp	<b>0 0 3 6</b>	- 5
-	Campaigns	Entity Name (Regissered in the commercial registry)* Authorized name (Regissered in the commercial registry)*	
-	Tag Names	مسجات	
密	Numbers & Groups	Mobile Number for authorized (Regissered in the commercial registry)* Enterprise website	
11	Reports		
07	API Key		
p	Sub Accounts	Previous	ancel
	Charge and Balance	L	
<del>ا</del>	Management Safety Center		





MSEGAT-USER MANUAL

мѕедат



figure: Send SMS- Tag name (add new Tag name)

MSEGAT-USER MANUAL

مسجات

m s e at مسجات Z	Add Sender Address			Balance 88535
Home Send SMS	Count of sender names to be activated: 4	Activa 3	ted sender names count: 2	(
ور Campaigns New	Validation Summary			
Tag Names	FIELD NAME	USER INPUT	EXTRACTED	STATUS
	Authorized Person ID	10:	10.	✓ Match
	Authorized Person Job Name	VP Business Operation	VP Business Operation	✓ Match
Sub Accounts	Authorized Mobile To Use	05	05	✓ Match
Charge and Balance	Authorized Email To Use	iz@t2.sa	iz@t2.sa	✓ Match
Management	Authorized Name To Use	ناصر	ناصر	✓ Match
	Entity Name	شركة إبداع وتطوير الأعمال التجارية	شركة إبداع وتطوير الأعمال التجارية	✓ Match
Account Type Normal	Authorized Name	عبدالله محمد عبدالله الدوسري	عبدالله محمد عبدالله الدوسري	✓ Match
	Commercial Register Number	11111	101	× Mismatch
Frequently Asked Questions	Enterprise Unified Number	444	701	× Mismatch
End User Manual Communications Authority Laws				
Technical Support	Note: The data was automatically extract If the information you entered is correct, p If you notice any errors, you can go back u	id from the documents you uploaded. Jease ignore the extracted data and click the 'Add' bu sing the 'Previous' button to correct the information t	utton to submit your request to the relevant departme before submitting.	ent for review.
	🛓 Stamp Validation			
	Has Establishment Stamp	8 Has Chamber of Commerce	e Stamp 🖉 Has Authorization	Letter
	Sender ID Validation			
	Matched Sender ID	Entity Name from COMMERCIAL R شركة إبداع وتطوير الأعمال التجارية	Tag Name dede	
	Validation Reasons			
	! Sender does not match the trade name for	rom the Commercial Registration document.		
	! Sender does not match the trade name fi	rom the Commercial Registration document. Please u	pload a valid Intellectual Property Certificate for furth	er validation.
	Previous			Save as draft Add Cance

figure: Send SMS- Tag name (add new Tag name)



#### Notice Regarding Requirements for Approving Two- and Three-Letter Sender Names

We would like to inform you of new requirements for the approval of sender names consisting of two or three letters, as outlined below:

First: Requirements for Approving Two-Letter Names

- Use of two-letter names is limited **exclusively to government entities**.
- A certificate of a Saudi domain name registered with the Digital Government Authority must be attached.
- An official authorization letter, signed and stamped, must be attached.
- A copy of the commercial registration must be attached.

#### Second: Requirements for Approving Three-Letter Names

- Both **government and private entities** are eligible to apply for a three-letter sender name.
- Private entities must attach a trademark registration certificate issued by the Saudi Authority for Intellectual Property.
- A certificate of a Saudi domain name registered through an approved registrar by the Communications, Space and Technology Commission must be attached.
- An official authorization letter, signed and stamped, must be attached.
- A copy of the commercial registration must be attached.

#### Important Instructions for Submitting the Request:

- Please print the authorization letter, sign and stamp it by the official entity, and have it attested by the Chamber of Commerce.
- Ensure that the tag name mentioned in the letter matches the name entered in the "Add Sender Name" field.
- After attestation, re-upload the letter along with a clear copy of the commercial registration.

#### Smart Verification via Al:

When clicking "Add," the system automatically proceeds to the smart verification phase, which includes:

#### 1. Verification Summary:

Matching the data entered in the system with the data extracted from the documents.

#### 2. Stamp Verification:

Ensuring the presence of required stamps: the entity's stamp, the Chamber of Commerce stamp, and the authorization letter stamp.

#### 3. Sender Name Verification:

Confirming that the send tag name matches the name of the entity listed in the commercial registration.

#### Verification Reasons:

Displaying any discrepancies between the entered and extracted data, if any.



#### After Verification:

- You may choose to "Save as Draft" to return and complete the request later, or
- Click "Add" to submit the request for review by the support team.

#### Follow-Up on Request Status:

You can track the status of your request through your "Msegat" account.

Please note that the name activation process takes **3 to 7 business days**, and you will be notified via **text message once activation is complete**.

For more details, you can also:

• Request a different type of Tag name

You can request another type of Tag name by clicking on "**Procedures**," then selecting either "**Advertising Request**" or "**Whitelist Request**" based on the current Tag name type.

- If you click on " **Procedures** " for a Tag name of type "Whitelist," the "Advertising Request" option will be available.

- And if you click on " Procedures " for a Tag name of type "Advertising," the "Whitelist Request" option will be available.

	m s e at مسجات		Tags Name													Balance 13010	عرب
A	Home																
Ģ	Send SMS		+ Add New	Sender Ad	ddress												
	Campaigns	New	Sender Addre	255			Final Status		•	Initia	al Status		•	Туре		•	
	Tag Names		Date														
쯈	Numbers & Groups		Dutt													_	
11	Reports	*														Q (7	)
07	API Key		Sender	Final	Initial Status	Contract	Contract Expiration	Туре	Country	Date	Expiration Date	Link	Attachments	Nots	Rejection	Procedures	
8	Charge and Balance Management						Date			26.01.2025	1						
Ø	Safety Center		MSEGAT.COM	Active	Activated	Active	04-07-2028	Whitelist	Locally	00:28:57	04-07-2025	œ	B-			Procedures 🗘	
		_							R	esults 1 Of 1					Reque	est an advertisement	
•	Account Type Normal		1 50 ->												Dered		
2	Frequently Asked Questions																
8	End User Manual																

figure: Send SMS- Request Advertisement



mse at مسجات	Tags Name													Balance 13010
A Home	+ Add New Serv	ier Address												
Campaigns														
Tag Names	Sender Address			Final	Status		•	Initial Status			• Type			•
啓 Numbers & Croups	fa													Q (2)
Оч АРІ Кау	Sender Address	Final Status	initial Status	Contract Status	Contract Expiration Date	Туре	Country	Date	Expiration Date	Unk	Attachments	Nota	Rejection Reason	Procedures
Charge and Balance Management	MSEGAT-AD	Not Active	Expired Date	Active	04-07-2028	Advertisement	Locally	26-01-2025 00:46:47	04-07-2025	Ø	Б			Procedures 💲
Safety Center							Resu	its 1 Of 1						<ul> <li>Request a whitelist</li> <li>Delete</li> </ul>
Account Type     Normal	0 000													
Frequently Asked Questions														

figure: Send SMS- Request whitelist

#### Renewal Tag name:

Communications Authority Laws

The "Renew Tag name " button will appear in the following cases:

- One month before the Tag name expiration date.
- When the Tag name has expired.

You can easily renew the Tag name by clicking on "**Procedures**," then selecting "**Renew Sender**." A pop-up window will appear with the Tag name information, and you can renew it by clicking "Send."

#### - You can renew the tag name for a duration of up to 5 years.

Note: You must purchase a license and subscribe to one of the Packages in order to add a new Tag name or renew the Tag name.

m s e at مسجات	Tags Name													Balance 13010
Home     Home     Send SMS     Comparings     Tag Hames     Number & Croups	+ Add New Sen Sender Address Date	der Address		Final	Status		•	Initial Status			• Туре			
Reports   API Key  Charge and Balance Management	Sender Address MSEGAT-AD	Final Status Activo	Initial Status Activated	Contract Status	Contract Expiration Date 04-07-2028	Type Advertisement	Country	Date 26-01-2025	Expiration Date 04-07-2025	Unk Ø	Attachments	Nots	Rejection Reason	Q C
<ul> <li>Safety Center</li> <li>Account Type Normal</li> </ul>	1 50 >						Res	ults 1 Of 1						ERenew Sender
Frequently Asked Questions     End User Manual     Communications Authority Laws     O Technical Support														

figure: Send SMS- Renew Sender

Renew Sending Address	
Tag Name Msegat.com	Authority Letter Type
Authorized name ( Registered in the commercial registry ) عبدالله الدوسرى	Mobile Number for authorized ( Registered in the commercial registry )
Entity Name (Registered in the commercial registry)	Renewal Period One Year
شركة ابحاث وتطوير المعلومات	One Year Two Years Three Years Four Years
	Five Years

figure: Send SMS- Renew Sender

If you do not have a Sending tags activation license to renew the tag name, when you click "Send," the system will direct you to the recharge account page. Please complete the steps to purchase the Sending tags activation license for renewal.

m s e ∎at مسجات	Charge Account - Packages
🔒 Home	Ca Charge Account
Send SMS	Packages
WhatsApp New	03
e: Campaigns New	
📩 Tag Names	Osending tags activation license Msegat.com Five Years 230 SAR
තී Numbers & Groups	- You do not have a license to renew the sending address. Please purchase the sending address activation package to complete the     Sending tags activation license
iii Reports 🗸	process Status of Active Magazon
Or API Key	
Charge and Balance Management	Amount TISO Jg Inclusive of VAT
Safety Center	Noxt
Account Type Normal	Note: One of the requirements for activating the service is the existence of a commercial register for private entities, and the authorization letter must be certified by the Chamber of Commerce. In accordance with the Regulations of the Communications and Information Technology Commission, an activation fee will be charged for each new sender name in the amount of 230 riyals (non-refundable) including value-added tax (the sender name is valid for one full year from the date of activation).
Frequently Asked Questions	
End User Manual	
🔦 Communications Authority Laws	
C Technical Support	

figure: Send SMS- buy tags activation license for renewal.



#### Renewal of Contract Proof Form

The "Renew Contract" button will appear in the following cases:

- If there is no contract.
- One month before the contract expiration date.
- When the contract has expired.

You can easily renew the contract and upload the contract proof letter by clicking on "**Procedures**," then selecting "**Renew Contract**." A pop-up page will appear allowing you to upload the contract proof form.



figure: Send SMS- Renew contract

You can obtain a copy of the contract proof by clicking the download button, then printing the document, signing it, and stamping it with the official seal, before re-uploading it in the contract proof form section.

	Renew Contract	
ss	Tag Name	Authority Letter Type
	Msegat.com	Commercial Sector (Private) 🔻
t.	Authorized name (Registered In the	Mobile Number for authorized (
	commercial registry )	Registered in the commercial registry )
Ŀ	عبدالله الدوسرى	50000000
L	Entity Name (Registered in the commercial	Contract Starting Date
١.	registry )	26/05/2025
ı s	مسجات	
AC	Contract Expiry Date	Contract proof form * Download
Ŀ		6
4C		
4c L		Cancel Send
roce	sang	10:52:00

#### figure: Send SMS- Renew contract

#### 11. numbers and groups

It contains the following options:

View groups - Browse numbers - Add and import numbers - Export numbers

The service allows you to view the groups registered in the system. Follow these steps: Click on "Numbers and Groups"

On the Numbers and Groups page, you can do the following actions:

- Add a new group
- Delete a group
- Editing a group
- Adding and modifying numbers within the group
- Review the numbers for each group
- Copy a group
- Merging two or more groups.
- Filter results





figure: numbers and groups

# Add a group

The service allows adding numbers from (Excel file - text document - manual entry). Follow these steps:

Click on "Numbers and Groups"

Choose "Add group"

Choose how to raise numbers

m s e at مسحات	Numbers & Groups				Balance
. —		Add Groups			
C Send SMS		Group Name*		Â	
浴 Numbers & Groups	<b>(+)</b>			Enter the group name you want t	o search for Q
Messages Reports					
Scheduled Reports	Group Co	Manual Entry X Excel File	CSV Text Document	Status	
on API Key	101875	Add Numbers		Active	6 .
📮 Sub Accounts	101876	Name	ie	Active	C 🔋 🖲
Safety Center		Name	le .		
	1 5~	Name	le .		
Normal		Name	ie		
		Name	ie		
End User Manual     Communications Authority Laws		+ Add More			
			Cancel		

figure: numbers and groups Upload numbers. Manual entry

# мѕедат

m s e at	Numbers & Groups			Balance
/ مسجات		Add Groups		10
다 Send SMS 쫑 Numbers & Croups	•	Group Name*	Enter the group name you v	rant to search for
E Messages Reports	_			
Scheduled Reports	Group Co	Manual Entry Excel File	Status	
O- API Key	101875	Add Numbers	Active	C 🔋 🖲
Sub Accounts	101876	Upload Excel File	Active	6 🛢
Safety Center		6		
Account Type Normal	1 50	Important Notes:     Please make sure that the first column is for mobile numbers and the second column is for names.     To import numbers from an excel file, the file must be in . Example: <u>Click bere</u>		
End User Manual				
Communications Authority Laws			-	
		Cancel		

figure: numbers and groups Upload numbers. Excel File





# 11.1 Adding numbers within a group

The service allows you to view the numbers of all groups added to the system. Follow the following steps:

Click on "Numbers and Groups"

Choose a group and enter it

Choose "Add numbers"



m s e ک مسجات	at	مسجات - Review Numbers		Balance 101017
🚹 Home				
Send SMS		+ Add Numbers		Search for name or number
WhatsApp				*
📢 Campaigns				
Tag Names		Name	Mobile	Procedures
ි Numbers & Groups		صالح عبدالعزيز	966501234568	Procedures 🗘
- Deports		محمد فهد	966501234567	Procedures 💲
in Reports			Results 2 Of 2	
Or API Key		1 50 ~		
Sub Accounts				Back to group
Charge and Balance Management				
0				

figure: numbers and groups -add numbers

#### 11.2 Export numbers

Numbers can be exported to the selected group, by following the following:

Click on "Numbers and Groups"

Choose a group and enter it



figure: Exporting numbers



#### 12. Reports

It includes the following reports:

# 13. Messages Report

#### It contains the following options:

- Report messages sent
- Report scheduled messages (not sent)
- Archive

#### 13.1 Report of sent messages

This service allows displaying message reports over a specific period. in the Following steps:

Click on "Message Reports"

#### Click on "Report messages sent"

On this page, you can view messages sent for the last 72 hours only. You can view the oldest ones through the archive



figure: Messages Report - Report messages sent



### - Click "Export"

This service allows you to generate a report on messages sent for a specific period. Follow these steps:

- Start Date End Date to specify the start date and end date
- Export by choosing Excel or CSV
- The report will be displayed in scheduled reports SMS Report

#### 13.2 Report scheduled messages (not sent)

This service allows viewing all scheduled messages at a specific time. Follow these steps:

Follow the following steps:

- Click on "Message Reports"
- Select "Report scheduled messages (not sent)"

You can also search for a specific message using one of the search fields:

- Sending Address,
- Message Body.
- Start Date End Date:
- Click on "Delete"
   This service allows you to delete a scheduled message before sending it
- Click "Export"

This service allows you to generate a report on Scheduled messages for a specific period for a specific period. Follow these steps:

- Start Date End Date to specify the start date and end date
- Export by choosing Excel or CSV
- The report will be displayed in scheduled reports SMS Report



m s e at مسجات	Message Report - Repo	rt scheduled messages	(Not Sent)				Balance 107537
A Home	Report messages sent	Report scheduled me	essages (Not Sent) Arc	hive			
Send SMS							
WhatsApp New	MSEGAT.COM		<ul> <li>Message body</li> </ul>			28/04/2025 - 30/04/2025	
📢 Campaigns New						l	Export - Q
Tag Names	Sending address	Message Text	Number Of Numbers \$	Cost ¢	Channel	Transmission time	Procedures
තී Numbers & Groups	MSEGAT.COM	عزيزي العميل لضمان ج Read More	9	0	WEB	2025-04-30T09:14:40	
II. Reports ^	MSEGAT.COM	هام و عاجل ولي الأمر Read More	1000	0	WEB	2025-04-29T09:16:17	
Messages Reports	_			Results 2 Of 2			
li Statistical Reports	1 50 ~						
От АРІ Кеу							
Charge and Balance Management							
Safety Center							
Account Type Normal							
Frequently Asked Questions							
End User Manual							
Communications Authority Laws							
G Technical Support							

figure: Messages Report - Report scheduled messages (Not Sent)

#### 13.3 Archive

This service provides all reports for sent messages and archived messages.

- Click on "Message Reports"
- Click on "Archive"

Choose one of the search fields:

- you can Search by message, start date - end date, specify the start date and end date, sending time, channel, status.



m s e مسجات مسجات	2	Message Report	- Archive								Balance 101017
Home		Report messages	sent Report	scheduled mes	sages (Not Sent	) Archive					
] Send SMS		-								-	
) WhatsApp	New	Sending addres	5		▼ Message	body			Mobile Number: 966	55XXXXXX	
Campaigns	New	Channel			Last Day			•	Status		-
Tag Names										Expo	ort • Q 🗲
Tag Names		Note: The archive ca	an be accessed for up	o to 6 months from	today's date only.					Expo	m • Q 😭
Tag Names	^	Note: The archive ca Mobile Number	an be accessed for up Sending address	o to 6 months from Message Text	today's date only. Sending Time	Required transmission time	Received transmission time	Cost	Channel	Expo	ort - Q 😭 Details
Tag Names Numbers & Croups Reports Messages Reports Control Scheduled Reports	^	Note: The archive co Mobile Number 966505177587	an be accessed for up Sending address MSECAT-AD	o to 6 months from Message Text مرحبا بکم فی مسجات	today's date only. Sending Time 25-05-2025 17:59:42	Required transmission time 26-05-2025 02:54:29	Received transmission time 26-05-2025 02:54-29	<b>Cost</b> 1.00	Channel WEB	Status Sent	ort - Q 😭
Tag Names Numbers & Groups Reports Messages Reports Scheduled Reports Statistical Reports	Â	Note: The archive ca Mobile Number 966505177587 966505920982	an be accessed for up Sending address MSEGAT-AD MSEGAT-AD	o to 6 months from Message Text مرجبا بکم فی مسجاب کم فی مرجبا بکم فی	today's date only. Sending Time 25-05-2025 17:59-42 25-05-2025 17:59-42	Required transmission time           26-05-2025 02:54:29           26-05-2025 02:54:29	Received transmission time           26-05-2025 02:54:29           26-05-2025 02:54:29	Cost 1.00	Channel WEB WEB	Status Sent Sent	Details
Tag Names Numbers & Croups Reports Messages Reports Scheduled Reports Scheduled Reports API Key Charge and Balance	^	Note: The archive cc Mobile Number 966505177587 966505920982 966548846921	Sending address MSEGAT-AD MSEGAT-AD MSEGAT-AD	د ده و months from Message Text مردیا بدم فی مردیا بدم مردیا بدم مردیا بدم مردیا دم	today's date only. Sending Time 25-05-2025 77:59-42 25-05-2025 77:59-42 25-05-2025 77:59-42	Required transmission time           26-05-2025 02:54:29           26-05-2025 02:54:29           26-05-2025 02:54:29	Received transmission time           26-05-2025 02:54:29           26-05-2025 02:54:29           26-05-2025 02:54:29	Cost 1.00 1.00	Channel WEB WEB WEB	Status Sent Sent Sent	ort - Q (7

figure: Messages Report -Archive

- Click "Export"

This service allows you to generate a report on Scheduled messages for a specific period for a specific period. Follow these steps:

- Please choose the time **Start Date End Date** so that you specify the start date and end date
- Click on Export to choose (Export via Excel)
- The report will be displayed on scheduled reports page SMS Report

# 14. Scheduled reports

The Scheduled Reports service allows viewing and downloading reports created by the subscriber

It contains the following options:



#### 14.1 SMS Reports

- It allows viewing the reports of sent messages that have been exported from the Scheduled Reports pages (Sent Messages Report, Scheduled Messages Report (Not Sent), Archive)
- It allows viewing reports of sent messages and the specified period by placing the cursor on the filters Start Date End Date
- The status of the report (completed, pending, Running) and the type of report (subaccounts SMS Report, message reports, message details reports)

	m s e at مسجات		Scheduled Repo	orts - SMS Report					Balance 010008
A	Home		SMS Report	Recharge and balance report	II Statistics Report				
Ģ	Send SMS	_	Search by report	rt number	Status		туре		
ي به	WhatsApp Campaigns	New							Q (2)
	Tag Names		Report Num	ber Report Type	Status	Filters	Created Date	Updated Date	Procedures
ති ම	Numbers & Groups Reports	~	547	Message Details Report	Pending	Results 1 Of 1	26-05-2025 08:19:17		
07	API Key		1 50~						
<b>8</b> 0	Charge and Balance Management Safety Center								
Č	Account Type								
	Normal								
	Frequently Asked Question	5							
<u>م</u> ا	Communications Authority Technical Support	Laws							

figure: Scheduled Reports - SMS Report



#### 14.2 Recharge and balance report

- It allows viewing the charge and Balance Management Reports that has been exported from the pages Charge Requests Management, Balance Movements Management)
- It allows displaying the shipping reports and balance reports. by specified period, by placing the cursor on the filters Start Date End Date, Report status (completed, pending, running), Report type (subaccounts SMS Report, message reports, message details reports)

	m s e at مسجات		Scheduled Repo	orts - Recharge and balance repor	rt				Balance
A	Home		SMS Report	B Recharge and balance report	II Statistics Report				
Ģ	Send SMS		Search by repo	rt number	Status		▼ Туре		•
Q *	WhatsApp Campaigns	New							Q (F)
-	Tag Names		Report Numi	ber Report Type	Status	Filters	Created Date	Updated Date	Procedures
තී	Numbers & Groups		548	Charge Requests	Pending	Θ	26-05-2025 08:21:09		
11.	Reports	~				Results 1 Of 1			
07	API Key		1 50 ->						
8	Charge and Balance Management								
	Safety Center								
	Account Type Normal								
2	Frequently Asked Questions								
B	End User Manual								
*	Communications Authority	Laws							
ត	Technical Support								

figure: Scheduled Reports - Recharge and balance report

#### 14.3 Statistics Report

- It allows viewing the exported Statistics Report from the pages (Username, Sending Address, Closing Balance) and the specified period by placing the cursor on the filters for Start Date - End Date, Report Status (Completed, Pending, In Progress), and Report Type (Username, Sending address, Closing Balance)." мѕедат

m s e at مسجات	Scheduled Reports - S	statistics Report					Balance
A Home	SMS Report	Recharge and balance report	II Statistics Repo	ort			
Send SMS	Search by report num	ber	Status		• Туре		• •
Tag Names	Report Number	Report Type	Status	Filters	Created Date	Updated Date	Procedures
Numbers & Croups	551	Report Sender Statistics Report	Pending Pending	•	26-05-2025 08:23:34		
Messages Reports     Scheduled Reports	549	Username Statistics Report	Pending	Ø	26-05-2025 08:23:04		
ill Statistical Reports	1 50~			Results 3 Of 3			
Charge and Balance Management Safety Center							
Account Type Normal							



#### 15. Statistics

This service allows you to view account statistics, number of messages and cost of messages during a specific period. There are 3 types of statistics



#### 15.1 Username

Allows you to run a statistic using the username to get accurate results for the number of messages and cost of messages

- If you want to search more than the last three days, select a specific period then the search icon will be disabled, please so you export the report click the export button and export the report

m s e at مسجات	Statistical Reports - Username			Balanco
A Home	Il Username Il Sending address Il Cl	osing Balance		
Send SMS WhatsApp New	26/04/2025 - 28/04/2025	Channel		
👾 Campaigns 🛛 🗤 New	Note: You can only view statistics for the last three days	. To view statistics for a longer period, you	can export the statistics.	Export Q
තී Numbers & Groups	Number 7981357	Username subscriber	Messages Count 6463	Messages Cost 
il. Reports ^		Rest	ults 1 Of 1	
Messages Reports     Scheduled Reports	1 50~			
OT API Key				
Charge and Balance Management				
Safety Center				
Account Type Normal				
Frequently Asked Questions				
End User Manual				
Communications Authority Laws				
G Technical Support				

figure: Statistics - Username



#### 15.2 Sending Address

Allows you to run a statistic using the username to get accurate results for the number of messages and cost of messages

- If you want to search more than the last three days, select a specific period then the search icon will be disabled, please so you export the report click the export button and export the report

. JIC 🔘 Statistical Reports - Sending address Balance 107537 m s e at مسجات II Closing Balance I Sending address II Username A Q nd SMS • 26/04/2025 - 28/04/2025 Channel MSEGAT.COM 6 ۵ 🕫 Note: You can only view statistics for the last three days. To view statistics for a longer period, you can export the statistics. Number Username Sending address aes Co 7981357 subscriber MSEGAT.COM 5463 5473 7981357 5463 5473 subscriber MSEGAT.COM 🗐 м 7981357 subscriber MSEGAT.COM 5463 5473 led Reports ľà. Results 3 Of 3 1 50~ Charge and Ba Safaty Cont I? Fre ntly Asked Ouestions End User Manual munications Authority Laws × Cor Technical Support

figure: Statistics - sending address



#### 15.3 Closing Balance

To view the closing balances at the end of each day, as a user, you can search and review the closing balance of your account by selecting a specific period (from... to...) to obtain accurate results that display the balance for each day within the specified period that was searched.

m s e 🗾 ک مسجات	≻ at	Statistical Reports - Closing Balance	Balance 88535	
A Home		ill Username ill Sending address il Clo	sing Balance	
Send SMS				
WhatsApp	New	Main Account	▼ 07/04/2025 - 30/04/2025	
ൺ Campaigns	New			Export Q 🗭
Tag Names		Username	Date	Balance
ියි Numbers & Groups		subscriber	29-04-2025	94,537
il. Reports	^	subscriber	28-04-2025	109.008
Messages Reports		subscriber	27-04-2025	118,010
Scheduled Reports		subscriber	26-04-2025	118,010
II Statistical Reports		subscriber	25-04-2025	118,010
OT API Key		subscriber	24-04-2025	118,010
		subscriber	23-04-2025	118.010
Sub Accounts		subscriber	22-04-2025	118,010
Charge and Balance		subscriber	21-04-2025	18,010

figure: Statistics - closing balance

#### 16. WhatsApp Message Reports

# 16.1 Reports

provide the ability to view and analyze sent message data accurately, with filtering options to easily obtain the required details.

By clicking on "WhatsApp Message Reports", you can:

- View all sent WhatsApp messages
- Search for specific recharge requests using one of the following filters:
  - Mobile Number
  - Type (Service Type)
  - Status

\_

- Time Period (Start Date - End Date)



# Click "Export"

This service allows you to generate a report on shipping requests for a specific period. Follow these steps:

- Start Date End Date So specify the start date and end date
- Export by Excel
- The report will be displayed in scheduled reports- Recharge and balance report



figure: Report - WhatsApp Message Reports



# 16.2 Statistical Report

The **Statistical Report** feature allows you to accurately view and analyze sent message data in the form of graphical charts, with filtering options to easily obtain the required details.

By clicking on "Statistical Report", you can:

- View all sent WhatsApp messages displayed as a chart
- Search for and view specific reports in chart form using the following filters:
  - Туре
  - Time Period (Start Date End Date)

m s e at Z مسجات		WhatsApp - Statistical Report			Balance 856.2
		Reports     Statistical Rep	ort		
A Home					
Send SMS					
WhatsApp	New	Туре	▼ 01/04/202	25 - 25/05/2025	
📢 Campaigns	New				Q 🖘
💴 Tag Names		3.15			
iරි Numbers & Groups		3.10			
il. Reports	^	3.05			
Messages Reports		_			
Scheduled Reports		3.00 C 3 Chats			
II Statistical Reports		2.95			
WhatsApp Reports					
Or API Key		2.90			
Sub Accounts		2.85 1 Apr, 2025			
Charge and Balance Management					 

figure: Report - WhatsApp Statistical Reports



#### 17. API key

to create API key, Follow the following steps:

- Click on "API key "
- Create a new key and copy the key

m s e at مسجات	API Key	Balance 13010
A Home		
Send SMS	API Key	
ң Campaigns	To view the connection method, please click here	
Tag Names	Create New Key	
හි Numbers & Groups		
il. Reports		
O- API Key		
Charge and Balance Management		
<ul> <li>Safety Center</li> </ul>		
Account Type Normal		

figure: API key

#### 18. Sub Accounts

platform provides the service of adding sub-accounts to main account - distributor and Reseller only

It contains the following options:

- Sub Account
- Tag names



מעבויז 🖌							
	The bound to	g Natsis					
Anna 😐	-5 AM procest						
	Search for account		0.0-0		· Dephts	etters Data	
ng Kawiwa							
andren & Groups	The second second		00000100000			When see as	6
- 100	Unadharha	Endly caromercial name	Hobble Humber	Satur	OHR	Registration Date	Procedures
R Kes	Tuboccourt#1	dQuel	BEB 100-EMILT	ACHI	300	2-04 III3	
a laura	talbarrower()	(Span)	858000454408	Active	5 C	25.04.2028	• 8 •
harge and Relation	10000000012	0Quell	80000040300	ACHI		14-04-3234	0 K 8
and Refy Cantor	silamenti	-203 and	BLOODLABERS	-		16-ON-2826	08.8
2950-11	sebaccounts	00.00	954009.5410035	Active	,	\$4.04 (TEX)	
Access Type Normal				Associate 6 (1971)			
spently Asked Decidions							

figure: Sub Account

#### 18.1 Sub accounts

The user has the following options:

- Add new Sub- account
- recharge Sub-account
- Modification of sub-account information
- Delete sub-account

#### Add a new Sub- account

Enable the distributor and Reseller to add a new account



ت	m s e at مسجار	Sub Ace	counts					Q	Balance 342364.5	íhe 🔵
þ	Send SMS	Sub	Accounts	Tag Names						
=	Tag Names									
පි	Numbers & Groups	+ 4	dd account							
E	Messages Reports									
13	Scheduled Reports	Search	n for account		Status		▼ Registrat	ion Date		
••	API Key								Q 2	٦
	Sub Accounts		Username	Entity commercial name	Mobile Number	Status	Credit	Registration Date	Procedures	
di	Statistics		subaccount	mse	966585458487	Active	1000	14-04-2024	8 C î	
8	Charge and Balance Management		subaccount1	mse	966595459489	Active	20	14-04-2024	80 C 🔋	
Ø	Safety Center		subaccount2	mse	966565459598	Active	o	14-04-2024	• 2 •	
	Account Type		subaccount3	mse	966595549598	Active	o	14-04-2024	• • •	
2	Normal		subaccount4	mse	966595459598	Active	o	14-04-2024		
FI FI	requntly Asked Questions		subaccount5	vv	966596569333	Active	o	14-04-2024	88 12 1	

figure: Sub Account - add account

#### Add sub-Account

When you click Add Account, enter account information to add sub- account successfully

Username, Entity commercial name, mobile number, email, country, city, account status, password, prevent repeat sending, preferred language

		m s e at مسجات
	Add sub-account	🔿 الحسابات الفرعية 🔍 عناوين الأرسال
	Usemame*	بالمحمد المحمد ا المحمد المحمد ا المحمد المحمد المحم المحمد المحمد الم المحمد المحمد المحمد المحمد المحمد المحم المحمد المحمد المحم المحمد المحمد المحمد المحمد المحمد المحمد المحمد المحمد المحمد المحمد المحم المحمد المحمد المحمد المحمد المحمد المحمد المحمد المحمد المحم المحمد المحمد المحم المحمد المحمد المحم المحم المحمد المحمم المحم المحمد المحم
		Q եթեևան» շոտ։
• الارج الاشتراك	Entity commercial name'	چې الدمانٽ العبد بحث عن مساب
		🚍 عناوين الزسال
الرصيد الاريخ الشارك الإجرامات	Mobile Number +966	الله المجوعات المراجعة التواري المستخدم السم المستخدم المم الجهة التواري الله التواري الله التواري الله التواري
	Email*	٨٩ ملناح ٨٩
		المسابلة الفرمية 🛃 المسابلة الفرمية
L	Country" Saudi Arabia	الوارة المستخدمين
	chy-	ادارة الشحن والرصيد
	Select city	😔 مولز الأمان
	Active     Suspended	نوم الاصاب علاق
	Password*	
	Prevent repeat sending	🕮 الاستناد المتخبرة
	inactive •	🗈 دانن المستخدم
	Prefered Language	🕭 قواني مراة الاصالات
	Cancel Add	🔒 الدعم الفق

figure: Sub Account - add account



#### Add/Deduct Balance

You can easily top up or deduct the balance of a sub-account by clicking on the "Add/Deduct Balance" option. Once clicked, you will see the details of your current balance and the balance of the linked sub-account. You can also enter the number of points you wish to add to or deduct from the sub-account as needed.

m s e at مسجات	Sub A	Accounts					0	Balance 342354.5
A Home	Su	ub Accounts	Tag Names					
C Send SMS								
₩: Campaigns	w (+	Add account						
🧮 Tag Names	_							
浴 Numbers & Croups	Sea	arch for account		Status		▼ Registrat	ion Date	
Messages Reports								چ
Scheduled Reports		Username	Entity commercial name	Mobile Number	Status	Credit	Registration Date	Procedures
Ст API Кеу		subaccount	mse	966585458487	Active	1000	14-04-2024	86
Sub Accounts		subaccount1	mse	966595459489	Active	20	14-04-2024	
II Statistics		subaccount2	mse	966565459598	Active	0	14-04-2024	
Charge and Balance Management		subaccount3	mse	966595549598	Active	0	14-04-2024	
Safety Center		subaccount4	mse	966595459598	Active	0	14-04-2024	
Account Type		subaccount5	w	966596569333	Active	o	14-04-2024	

figure: Sub Account - Add / Deduct Balance

Add / Deduct	Balance
Your Balance <b>342364.5</b>	Sub Account Balance 20
Total Points*	
This field is required	
Туре*	_
O Add	Deduct
Notes	
	Cancel Save

figure: Sub Account - Add / Deduct Balance

# 18.2 Tag name

The platform allows us to set up a sending address for each of the sub-accounts

m s e at مسجات Z	Tag Name	5						Balance 6141
Send SMS Solution So	Sub Ac	tag name	Tag Names	Status		Added Date		
Safety Center		Username	Entity commercial name	Sending address	Status	Туре	Added Date	Q 🞜
Account Type Normal		H.msegat	مسحات	Msegat-AD	Expired Date	Advertisement	17-02-2024	
End User Manual		H.msegat HI.msegat	مسجات مسجات	Msegat.com Msegat.com	Activated	Whitelist	17-02-2024	
Caws		msegatAD subaccount	مسجات مسجات	Msegat.com Msegat-AD	Activated	Whitelist	17-02-2024	
					Results 5 Of 7			

figure: Sub Account – Tag Names

# мѕедат

m s e at مسجات Z	Tag Names	Tag Names							
C Send SMS	Sub Acc	ounts	Tag Nam	nes					
තී Numbers & Groups									
Messages Reports	<b>A</b>			Add tag nam	e				
👸 Scheduled Reports				Username"					
O- API Key	Search for	sending address		Select user			Added Date		
Sub Accounts				Sending address*					
Safety Center				Select sending a	nddress				
	<u> </u>	Username	Entity				Туре	Added Date	
Account Type     Normal		H.msegat					Advertisement	17-02-2024	۲
		H.msegat				Cancel Add	Whitelist	17-02-2024	
End User Manual Communications Authority		HI.msegat		مسجات	Msegat.com	Activated	Whitelist	17-02-2024	Ŧ
Laws		msegatAD		مسجات	Msegat.com	Activated	Whitelist	17-02-2024	
		subaccount		مسجات	Msegat-AD	Activated	Advertisement	26-03-2024	
						Results 5 Of 7			

figure: Sub Account - Add Tag Names

#### 19. Charge and Balance Management

It allows viewing all the charged orders placed by the user. You can search for specific shipping orders using one of the search fields This service allows you to search for (charge Request Management - Balance Movement Management). Follow these steps:

#### 19.1 Charge Request Management

#### Select "charge Request Management"

This page allows you to view all the recharge requests you have made. You can also recharge your account directly by clicking the 'Recharge Account' button, which will take you to the recharge page to complete the process.

You can search for specific shipping requests in one of the search fields:

- status
- operation Type
- Start Date End Date



#### Click "Export"

This service allows you to generate a report on shipping requests for a specific period. Follow these steps:

- Start Date End Date So specify the start date and end date
- Export by choosing Excel or CSV
- The report will be displayed in scheduled reports- Recharge and balance report

	m s e at مسجات		Charge and Balance Manage	ement - Charge F	Requests Management				Balance 36001.5
*	Home		55 Charge Requests Manageme	ent 🗧 Balan	ce Movements Manageme	nt			
Ģ	Send SMS								
Ø	WhatsApp	New	Charge Account						
•6	Campaigns	New	Status		Operation Type		01/	03/2025 - 13/05/2025	
<b></b>	Tag Names		Price Type		•				
8	Numbers & Groups								
ıi.	Reports	~							Export • Q
07	API Key		Number Of Points \$	Price (SAR) \$	Operation Type \$	Status \$	Package	Date \$	Procedures
D	Sub Accounts		10,000	520	Bank Transfer	Charged		24-03-2025 23:46:41	Procedures 🗘
8	Charge and Balance Management		25,000	2,560	Bank Transfer	Quotation		23-03-2025 23:03:26	Procedures 💲
	Safety Center		10,000	1,040	Bank Transfer	Charged Pending Deb		19-03-2025 11:58:00	Procedures 🗘
						Results 3 Of 3			
•	Account Type Normal		1 50 ->						
2	requently Asked Questions	5							
	End User Manual								
*	Communications Authority	Laws							
្ន	rechnical Support								

figure: Report - Charge Request management

#### 19.2 Balance movement management

This service allows you to follow the balance movements "And view the following types of transactions through (Account Top-up

,Credit Transfer ,Refund ,Credit Expiry , Add Credit, Deduct Credit) that occur on the account. Follow the following steps:

- Click on "Charge and Balance Management"
- Click on "Balance movement management"

You can search for specific movements in one of the search fields:

- from
- to
- Operation type
- Start Date End Date



#### Click "Export"

This service allows you to generate a report on shipping requests for a specific period. Follow these steps:

- Start Date End Date So specify the start date and end date
- Export by choosing Excel or CSV
- The report will be displayed in scheduled reports -Recharge and balance report

#### 20. Upgrade to the Premium

You can upgrade your account to Premium to unlock additional features, including:

- Priority delivery of notification and verification messages.
- Automatic routing to all operators for off-network sending at the same cost.

This can be done through the following method:

- 1. click on the "account type".
- 2. Click "Activate" on the Premium option to upgrade the account

To revert the account to a regular account, follow the same process.

m s e at مسجات 2	Account Type	Balance USE 144
C Send SMS		
浴 Numbers & Groups	You can upgrade your account to get more features	
Messages Reports		
Scheduled Reports		
о <del>т</del> АРІ Кеу	Normal	Premium
Sub Accounts		
Safety Center	<ul> <li>Standard priority delivery of notification and verification messages</li> <li>1 Point is deducted for the message</li> </ul>	<ul> <li>High priority for delivery of notification and verification messages</li> <li>1.4 Point is deducted for the message</li> </ul>
Account Type Normal		
	Activated	Activation

figure: Account Type



#### 21. Safety Center

The safety Center enables you to add custom SMS to a single tag name to be sent through API

m s e at مسجات Z	Safety Center						ialance	
Send SMS	(							
꼉, Numbers & Croups	Security Situation							
Messages Reports	Static IP -							
E Scheduled Reports	API Key DD892112A88B56D Last Update. 26-12 2023 00	7DFC966A0DFCDF0E2						
O- API Key	Password ++++++							
- Sub Accounts								
Safety Center	+ Add New Request	Tag	Name		Request Status			
Account Type	Request Number Tag N	me Message Text	Date Created	Last Update	Request Status	Notes	Resend	
Normal			No Re	sults				
	Results 0 0f 0							
	1 5-							

figure: safety center

#### Add a new request

Add a custom Tag name to the message body

After the request is successfully added, the status of the request will be "under processing "until it is accepted

m s e at مسجات Z	Safety Center	Balance (JJC )
다 Send SMS 왕 Numbers & Groups	Security Situation Add New Request	
E Messages Reports	Static IP -	
Scheduled Reports	API Key DD892112A88B5¢ Tag Name*	
o- API Key	Password •••••••	
Sub Accounts	Message Text*	
😔 Safety Center	(+) Request Status	▼ Q ₽
Account Type Normal	Request Number Tag Request Status	Notes Resend
	1 So	

figure: safety center Add new request

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MSEGAT-USER MANUAL

#### 22. Change the language

The system supports Arabic and English, you can choose the language in the following way:

- On the main bar, click on the language icon Select the Language



figure: Change the language



# 23. Technical Support

provides support and customer service

	m s e at مسجات		Help Center - Technical Support			Balance 88535
A	Home			Lette tells to wet		
Ģ	Send SMS			For technical support, we are hap	ppy to contact you	
Q	WhatsApp	New		We are also happy to send your inquiry directly and we will contac	t you via email within two business days.	
₩€	Campaigns	New	lisername*	Mobile Number*	Email*	
F	Tag Names		subscriber	96650000000	ww@ww.com	
තී	Numbers & Groups		Support Type*	Inquiry'		
16	Reports	~		▼	•	
••	API Key		After Subscription Support			
ľ	Sub Accounts		Technical Support			
8	Charge and Balance Management		Complaint			
Ø	Safety Center					ĥ
	Account Type Normal					Send
2	Frequently Asked Questions	5				
1 1 1	End User Manual Communications Authority	Laws				
<b>G</b> 1	Technical Support					

figure: Contact technical support

- Choose the Support type required of the drop-down list:

- Select the required Inquiry:



	m s e at مسجات		Help Center - Technical Support			Bala 8853	nce
A	Home				Lat's talk together		
Ģ	Send SMS			For te	chnical support, we are happy to conta	ct vou	
Ø	WhatsApp			Ve are also happy to	send your inquiry directly and we will contact you via email with	in two business days.	
<b>10</b> 8	Campaigns			"Official	working hours are from Sunday to Thursday from 09:00 am to 0	:00 pm*	
<b></b>	Tag Names		Username*		Mobile Number*	Email*	
ਲ	Numbers & Groups		subscriber		966500000000	ww@ww.com	
1.	Reports		Support Type*	•	Inquiry*		
07	API Key				Add sub-account		
8	Sub Accounts		Message*		Get Invoice		
8	Charge and Balance Management				Get quotation		
Ø	Safety Center				Bank Transfer payment Subscription		
					· · _ · · · · · · · · · · · · · ·		li
	Account Type Normal						Send
2)	Frequently Asked Questions						
	End User Manual						
<u>×</u>	Communications Authority	Laws					
ត្វ	Technical Support						

figure: After Subscription Support Services

	m s e at مسجات		Help Center - Technical Support				Balance Que D
• 	Home Send SMS			For te	Let's talk together chnical support, we are happy to conta	ict you	
Q •	WhatsApp Campaigns	New		We are also happy to *Official	o send your inquiry directly and we will contact you via email with working hours are from Sunday to Thursday from 09:00 am to 0	hin two business days. 6:00 pm*	
	Tag Names		Username* subscriber		Mobile Number* 966500000000	Email* ww@ww.com	
තී	Numbers & Groups		Support Type*		Inquiry"		
	АРІ Кеу	Ť	Inquiry	•	▼ How to send SMS		
ľ	Sub Accounts		Message*		SMS cost SMS free trail		
<b>∎</b> ⊘	Charge and Balance Management Safety Center				API integration		
	Account Type						Send
	Normal						
	Frequently Asked Question: End User Manual	5					
<u>×</u> 0	Communications Authority	Laws					

figure: Inquiry Services



m s e at Help Center - Technical Support	Balance 88555
<ul> <li>Home</li> <li>Send SMS</li> <li>WhatsApp</li> <li>WhatsApp</li> <li>Campaigns</li> <li>Tag Names</li> <li>Numbers &amp; Croups</li> <li>Reports</li> <li>API Key</li> <li>Sub Accounts</li> <li>Charge and Balance</li> <li>Management</li> <li>Safety Center</li> <li>Account Type</li> <li>Message"</li> <li>Of Issues</li> <li>Ugate Information</li> <li>Sub accounts</li> <li>Charge and Balance</li> <li>Management</li> <li>Safety Center</li> <li>Account Type</li> <li>Message</li> <li>Communications Authority Laws</li> <li>Communications Authority Laws</li> <li>Technical Support</li> </ul>	together are happy to contact you will contact you via email within two business days. > Thursday from 09:00 am to 06:00 pm* Email*

figure: Technical Support Services

	m s e at مسجات		Help Center - Technical Support					Balance 88535	ه عربي) ه
♠ □ ©	Home Send SMS WhatsApp Campaigns	New		For t We are also happy "officia	Let's talk togo echnical support, we are l to send your inquiry directly and we will co al working hours are from Sunday to Thurs	ether happy to contac ontact you via email withi sday from 09:00 am to 06:	t <b>t yOU</b> n two business days. 00 pm*		
	T N	_	Username*		Mobile Number*		Email*		
	Tag Names		subscriber		96650000000		ww@ww.com		
තී	Numbers & Groups		Support Type*						
11.	Reports	~	Complaint	•					
<b>0</b> 7	API Key		Massage						
8	Sub Accounts		message.						
8	Charge and Balance Management								
	Safety Center								4
•	Account Type Normal							I	Send
?	Frequently Asked Questions	;							
B	End User Manual								
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G	Technical Support								
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# 24. Frequently Asked Questions

FAQs aims to make it easy for users to find answers without the need for external assistance.

F&Q include a set of tabs, which are (Subscription, Account, Sender Name, Messages, Payment and Balance, Technical Support, Sales)

m s e at مسجات	Frequntly Asked Questions	Balance 329474.25	عربي
<ul> <li>Send SMS</li> <li>Tag Names</li> </ul>	Frequntly Asked Questions		
තී Numbers & Groups	Subscription		>
Messages Reports	Account		>
Scheduled Reports	Sender Name		,
O- API Key	Mossarias		
🛱 Sub Accounts	messages		<i>,</i>
II Statistics	Payment & Balance		>
Charge and Balance Management	Support		>
Safety Center	Sales		>
Account Type     Normal			
Frequntly Asked Questions			

figure: Frequently Asked Questions